

If you have concerns that a child is at risk of harm, please contact Call Derbyshire Starting Point on 01629 533190 or the NSPCC on 0808 800 5000

# STARTING POINT

A new way of working in Derbyshire.

You can also request early help, advice, support and safeguarding services by contacting Starting Point.

All requests can be made on the electronic form available at [www.derbyshire.gov.uk/startingpoint](http://www.derbyshire.gov.uk/startingpoint)

If you are concerned that a child is at risk of significant harm call 01629 533190.

**If you think a child is in immediate danger dial 999**

## Contact us



All Saints Federation  
School office: 01629 582913



Darley Churchtown Primary School  
School Office: 01629 732236



St Giles Primary and Nursery School  
School Office: 01629 56813



Bakewell Infant School  
School Office: 01629 812322

### Our Inclusion Team

Family Support Worker - Alex Southall  
Deputy Inclusion Lead - Beth Lloyd  
[earlyhelp@matlockanddales.derbyshire.sch.uk](mailto:earlyhelp@matlockanddales.derbyshire.sch.uk)  
SENDCo - Sian Arnold  
[senco@matlockanddales.derbyshire.sch.uk](mailto:senco@matlockanddales.derbyshire.sch.uk)

# Matlock and Dales Primary Partnership



## Family Support and Early Help Offer

**DDAT**  
Derby Diocesan Academy Trust

## Family Support

Our Family Support Worker can provide a wide range of trained support. Most importantly, she is available for little and often, daily contact. We are available to support with any worries or difficulties you may be experiencing for example:

- Referrals to foodbank support
- Support with behaviour and setting routines.
- bereavement
- help with filling in forms.

Our Family Support Worker and our Deputy Inclusion Leader are both trained Solihull practitioners and run the course regularly throughout the year. The Solihull Approach is about emotional health and wellbeing for all children, their parents, carers and grandparents..

We also run regular drop-ins and coffee mornings throughout the year with focus on particular areas such as SEND, bereavement and online safety.

To speak to us about any concerns or for information about the support we are able to offer please call your school office or email

[earlyhelp@matlockanddales.derbyshire.sch.uk](mailto:earlyhelp@matlockanddales.derbyshire.sch.uk)

## Our Early Help Offer

We work to provide Early Help to all of the families across the Matlock and Dales Partnership..

Our own Family Support Worker works closely alongside school staff (including our Deputy Inclusion Leader and SENCO) to offer additional help and support to all our children and families who have emerging needs that may negatively impact on wellbeing and outcomes.

### What is Early Help?

Early Help is a way of getting extra support when you or your family needs it, but getting it as soon as the difficulties start, rather than waiting until things get worse. It's for children and young people of any age.

Help can come from all kinds of services and organisations who work together to support your family. You might be using some of these services already, but we want to make sure they are providing the right support for you and your family's needs.

## Useful Contacts

**Ashgate Hospice (Support)**  
01246 568 801

**CAMHS (Child and Adolescent Mental Health Services)**  
01298 72445

**Citizens Advice Bureau**  
0808 2787 954

**Crossroads Derbyshire (Domestic Abuse)**  
01457 856675

**Derbyshire Autism Services**  
01909 506678

**Derwent Rural Counselling**  
0800 047 6861

**DIASS (Derbyshire Information and Advice Line)**  
01629 533660

**First Steps (Eating Disorders)**  
0300 1021 685

**Jigsaw Foodbank**  
01629 584783

**Job Centre Plus**  
0800 169 0190

**National Domestic Abuse Helpline**  
0808 2000 247

**Non emergency Health Advice**  
111

**Police**  
101/999

**Young Carers**  
01773 833 833